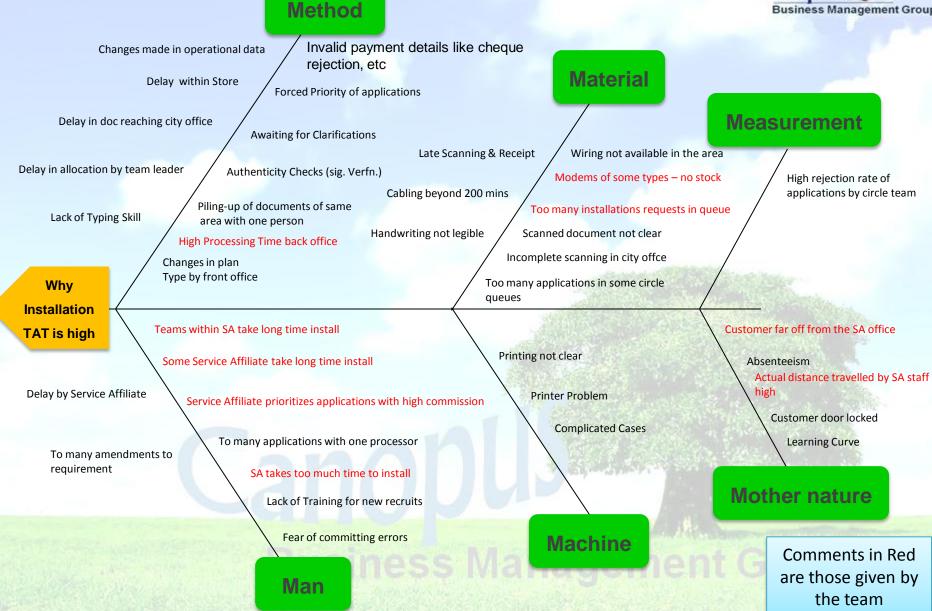
## Solution 1 – Cause & Effect Diagram





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