

# Distribution Refresher

*Become Future Fit*

# Objective

- Ability to identify different types of statistical distributions
- Apply the concept of distributions to practical situations

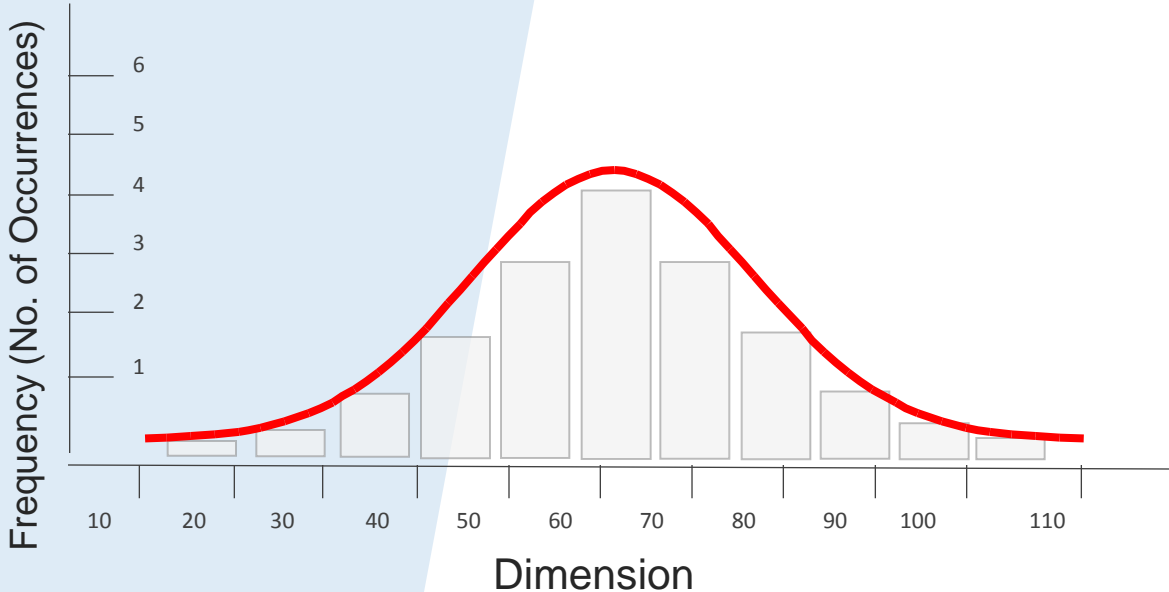
## Level of Difficulty



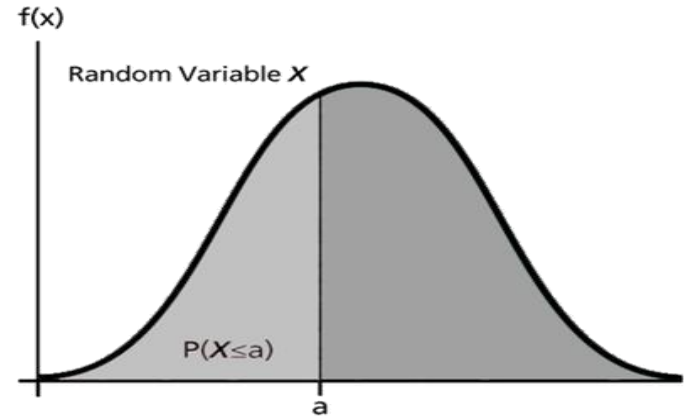
High

# Terms to Refresh

1. Random Variable
2.  $P(X)$  represents the probability of  $X$ .
3.  $P(X = x)$  refers to the probability that the random variable  $X$  is equal to a particular value, denoted by  $x$ .
4. A probability distribution is a table or an equation that links each outcome of a statistical experiment with its probability of occurrence.

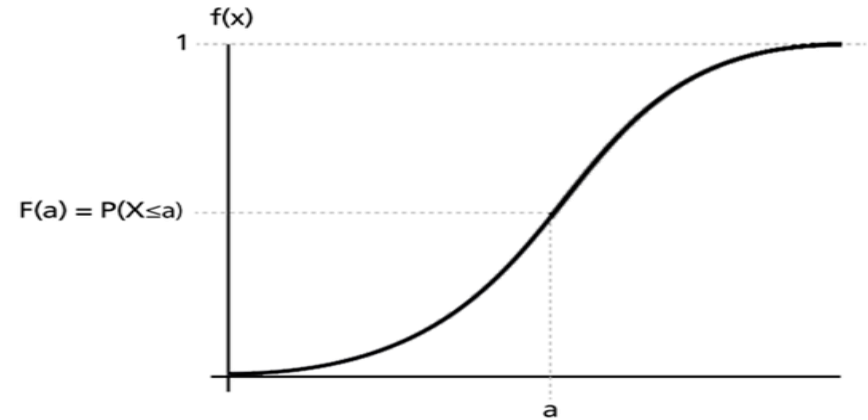


# Probability Distribution Function

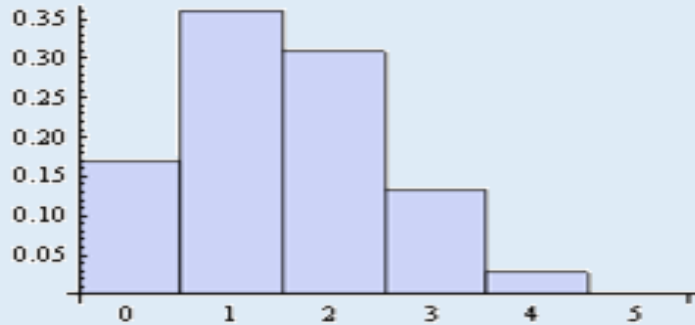


PDF represents the relative frequency of the random variable as a function of time.

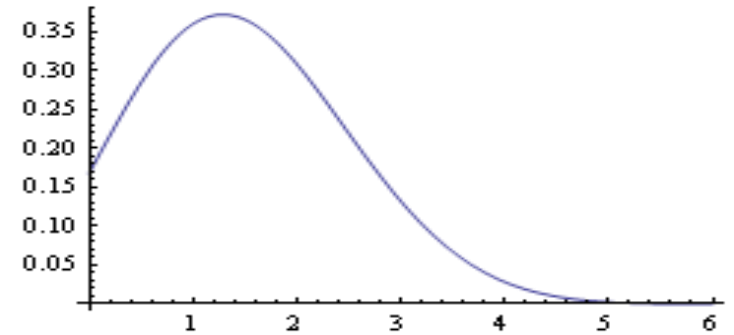
# Cumulative Distribution Function



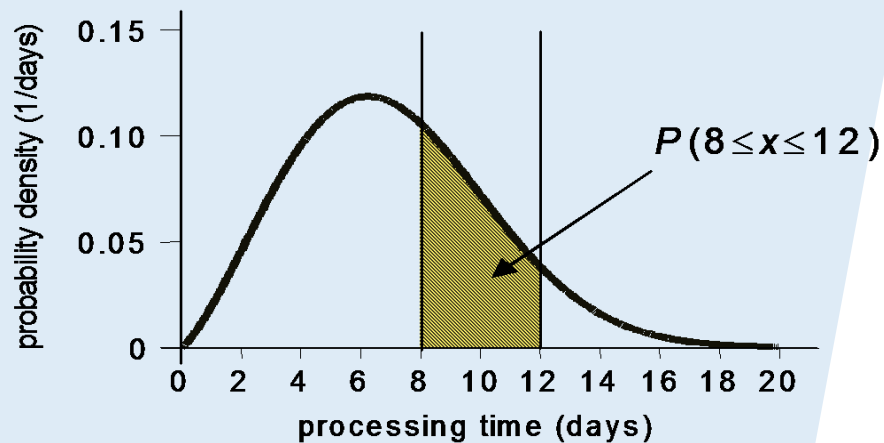
CDF represents the cumulative  
values of the PDF



**Probability Mass Function**

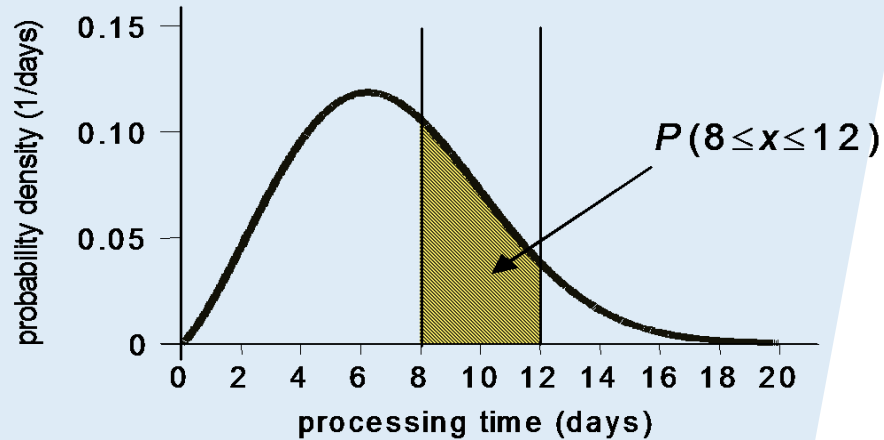


**Probability Density Function**



The probability that the sample will arrive between 8th & 12th of this month.





Probability that the sample will arrive before 12th of this month.

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Probability that the sample will arrive after 15th of this month.

# Standard Normal Variable

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# You will learn

Understand what is Standard Normal Variable

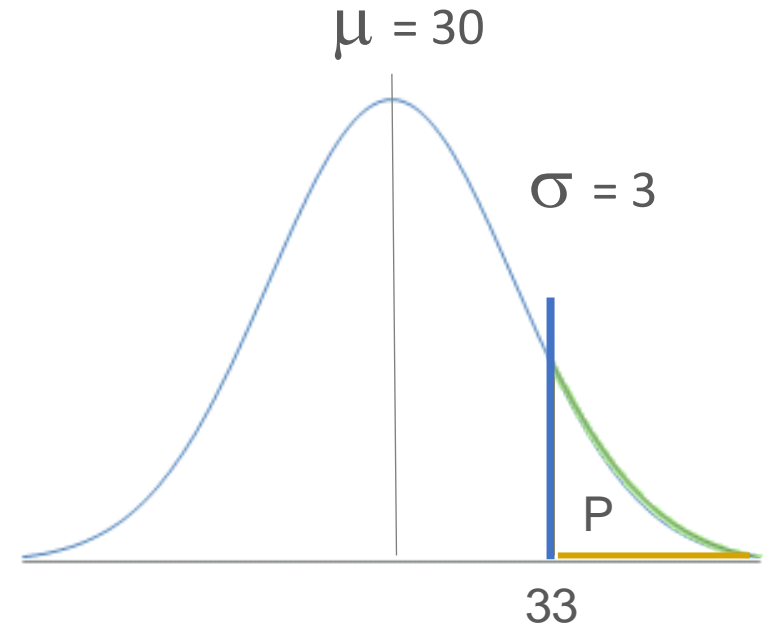
Level of Difficulty



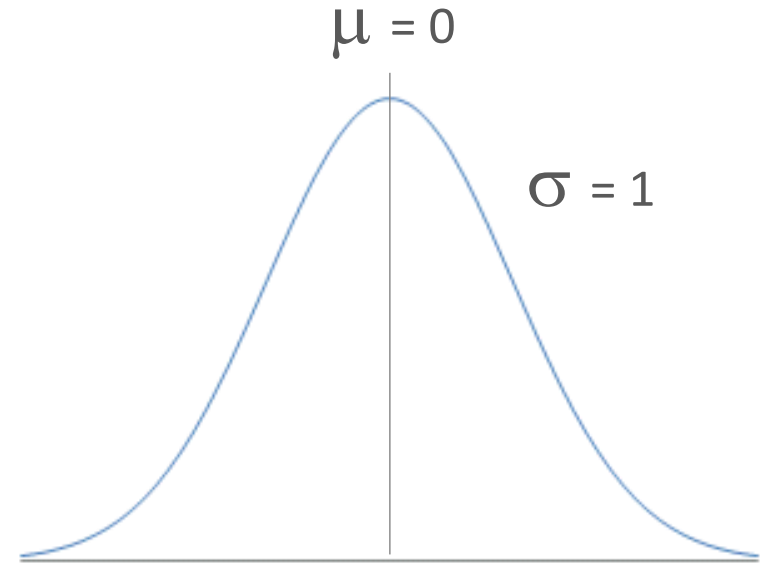
High

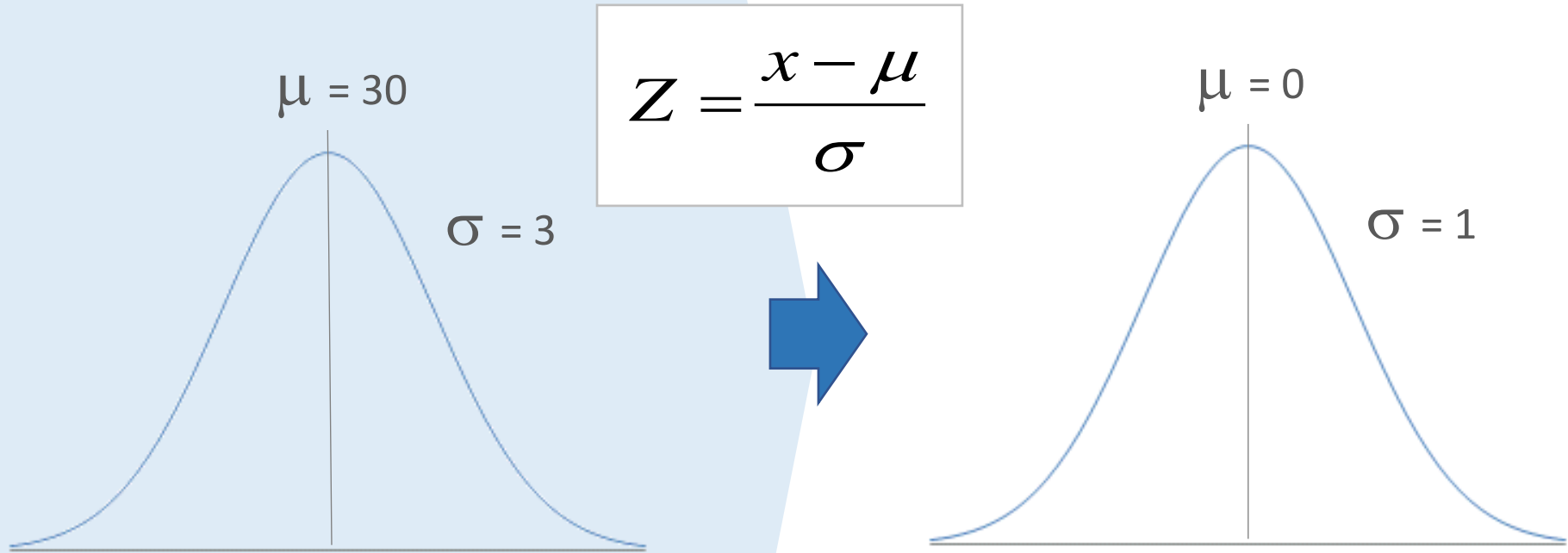
Our process data is Normal with Mean (30) & SD (3).

We would like to find out the probability of having a value greater than 33.



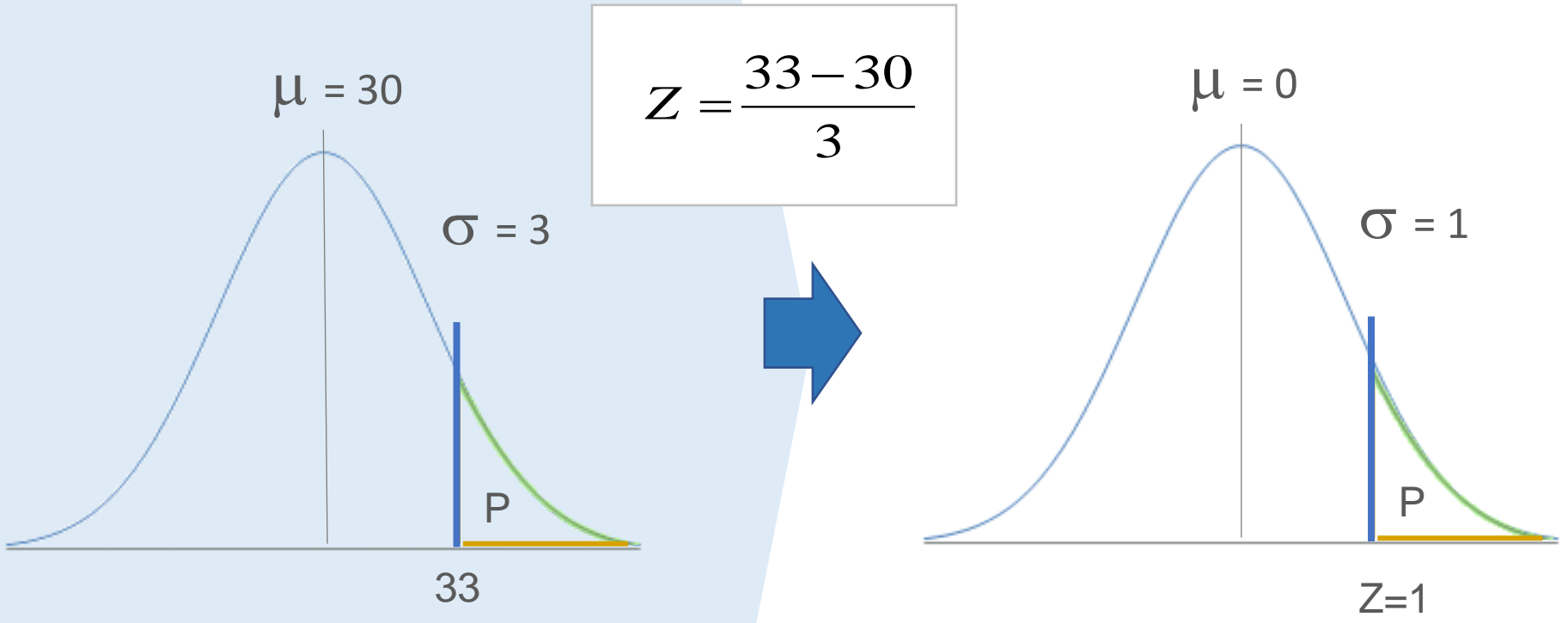
Normal distribution defined by Gauss





**Standard normal variable** is a normally distributed random **variable** with Mean = 0 and SD = 1.

# Normalization with Standard Normal Variable



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Activity in minitab for finding the probability.



# Application of Probabilities

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# You will learn

Application of the concept of probability to business scenarios

Level of Difficulty



High

# Finding Probability of Defectives

A critical parameter was produced in a particular equipment. Data collected from the samples had Mean = 20.2 ; SD=0.01. Assume Normal Data, then:

1. If 20.222 is **USL**, what % of units produced are likely to be defective

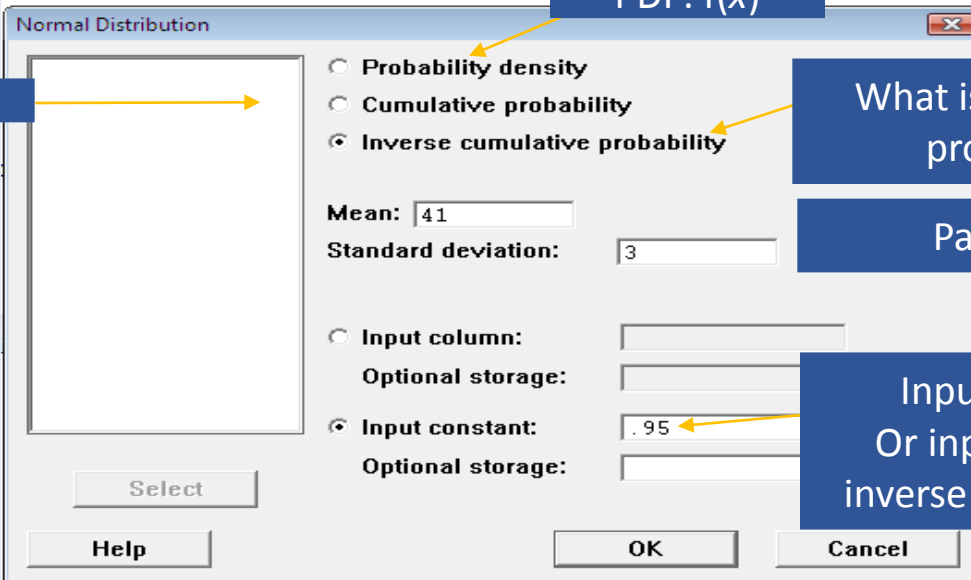
## Cumulative Distribution Function

Normal with mean = 20.2 and standard deviation = 0.01

x	P( X ≤ x )
20.222	0.986097

$$\text{ANS:}(1-0.986097) = 1.3\%$$

## Calc>Probability Distributions> **<Distribution Type : Normal>**



The screenshot shows the 'Normal Distribution' dialog box in Minitab. The 'Inverse cumulative probability' option is selected. The mean is set to 41 and the standard deviation to 3. The 'Input constant' is set to .95. Annotations include:

- PDF:  $f(x)$** : Points to the 'Probability density' radio button.
- CDF:  $F(x)$** : Points to the empty output box on the left.
- What is  $x$  for a given probability?**: Points to the 'Inverse cumulative probability' radio button.
- Parameters**: A box pointing to the 'Mean' and 'Standard deviation' fields.
- Input  $x$  for PDF and CDF. Or input probability for the inverse cumulative probability.**: Points to the 'Input constant' field containing .95.

# Estimation for Trial Batch

A critical parameter was produced in a particular equipment. Data collected from the samples had Mean = 20.2 ; SD=0.01. Assume Normal Data, then:

2. For a trial batch, you want only units with dimensions between 20.18 & 20.22.

What % of units are you likely to get?

## Cumulative Distribution Function

Normal with mean = 20.2 and standard deviation = 0.01

x	P( X ≤ x )
20.18	0.0227501

## Cumulative Distribution Function

Normal with mean = 20.2 and standard deviation = 0.01

x	P( X ≤ x )
20.22	0.977250

$$\text{ANS:}(97.725-2.27501) = 95.45 \%$$

# Planning for Future

A critical parameter was produced in a particular equipment. Data collected from the samples had Mean = 20.2 ; SD=0.01. Assume Normal Data, then:

3. If wish to have 99.9% acceptable rate from this process, what should be **USL**?



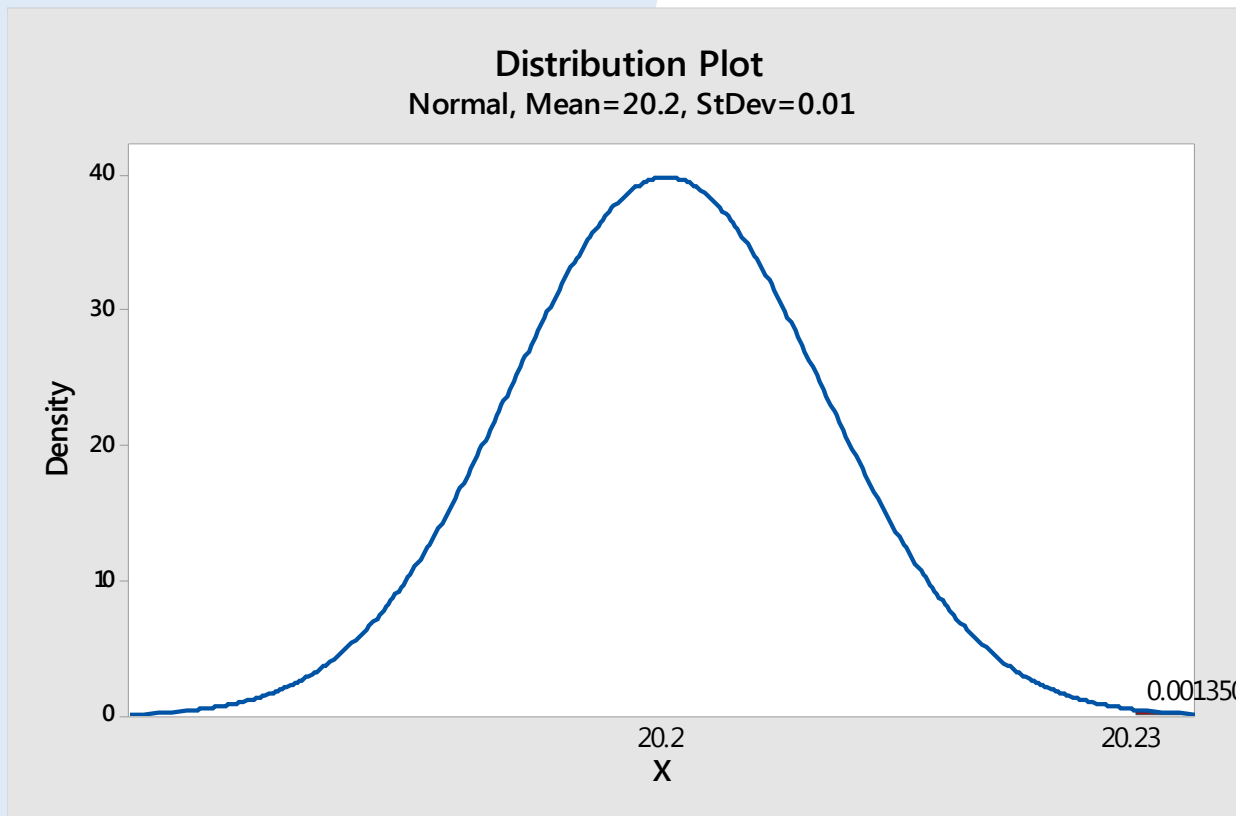
# Inverse Cumulative Distribution Function

Normal with mean = 20.2 and standard deviation = 0.01

$$P(X \leq x) = 0.999$$

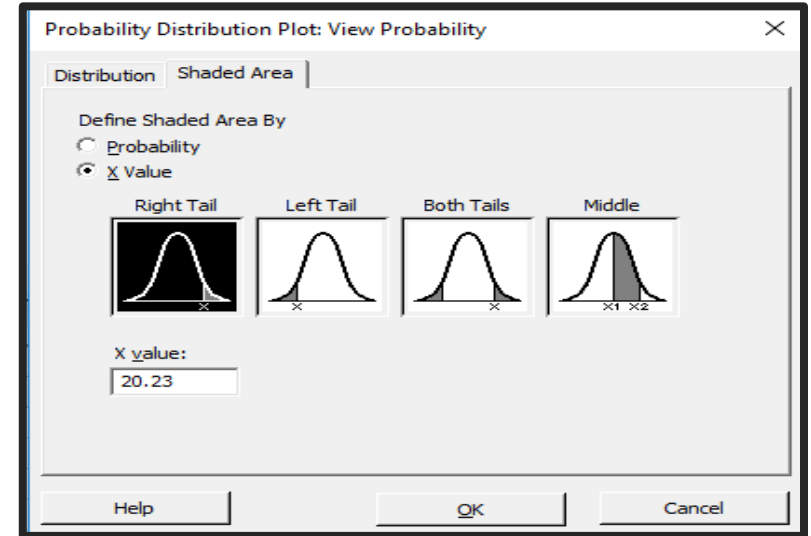
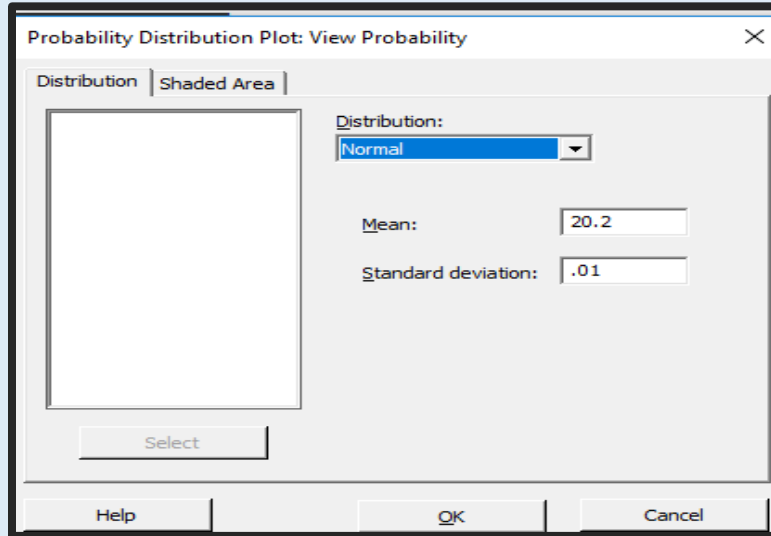
20.2309

**ANS: 20.2309**



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## Graph > Probability Distribution Plot > View Probability



# Types of Distribution

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# You will learn

Learn about different types of distributions

Level of Difficulty



High

# Continuous Distributions

- Normal
- Exponential
- Weibull
- Chi Squared
- T
- F
- ❖ Lognormal
- ❖ Gamma
- ❖ Beta

To be covered in later lesson

Not covered in BB class

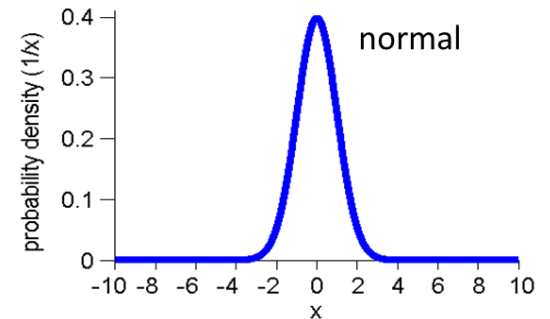
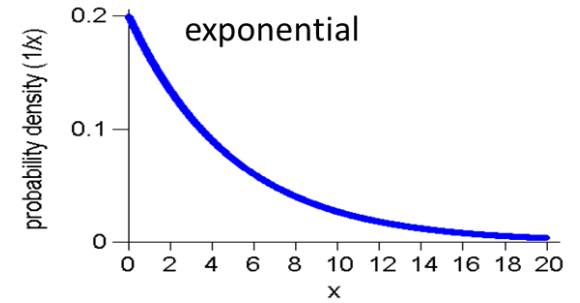
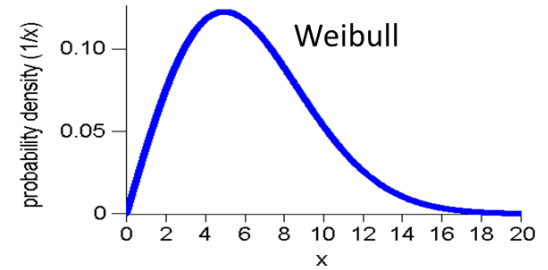
# Discrete Distributions

- Binomial
- Poisson
- ❖ Geometric
- ❖ Negative Binomial
- ❖ Hyper geometric

To be covered in later lesson

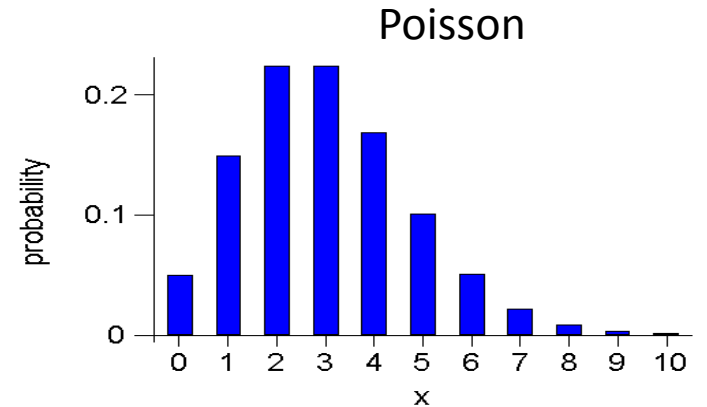
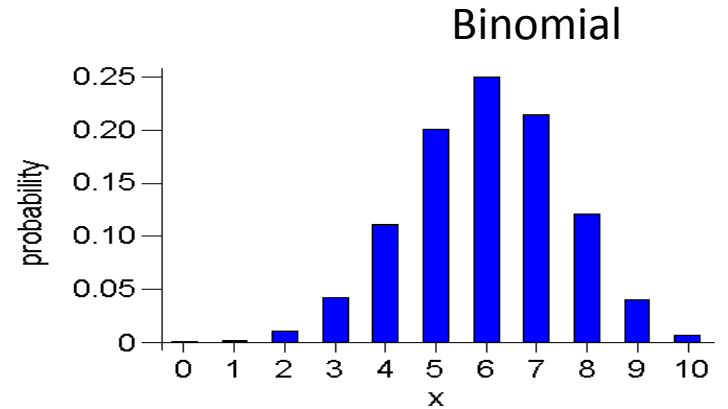
Not covered in BB class

# Gallery of Continuous Distribution





# Gallery of Discrete Distribution



# Distribution Parameters

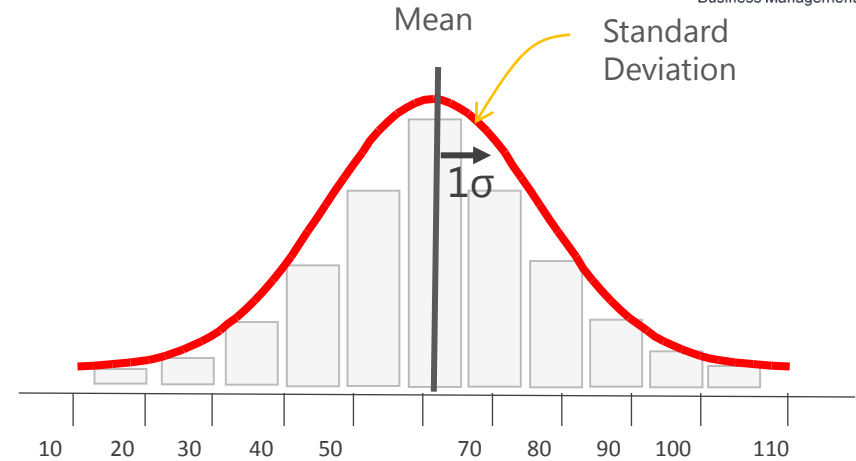
*To characterize the distributions -*

Location Parameter ( $\gamma$ )

Scale Parameter ( $\eta$ )

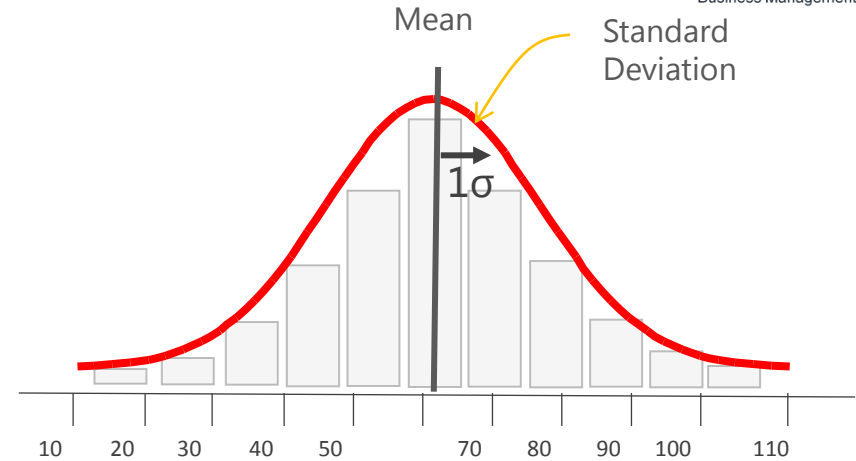
Shape Parameter ( $\beta$ )

# Location Parameter



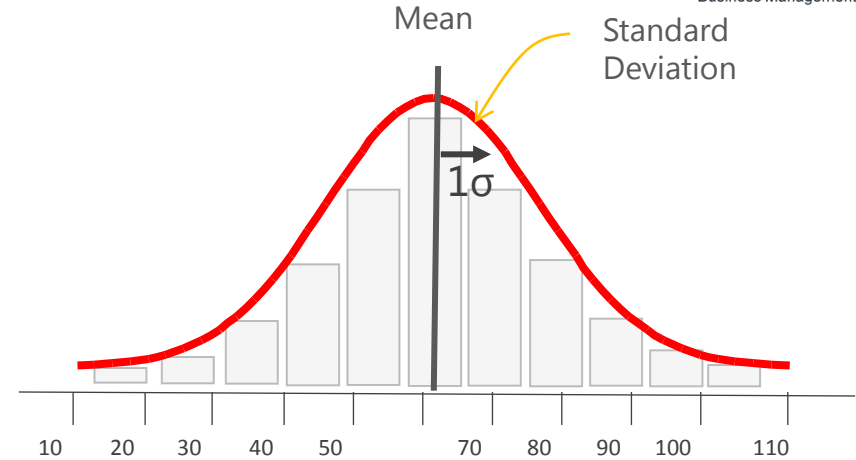
- Represented by  $\gamma$
- The lower or midpoint (as prescribed by the distribution) of the range of the random variable. E.g., for a normal distribution, the mean.

# Scale Parameter



- Represented by  $\eta$
- Determines the scale of measurement for  $x$  (magnitude of the  $x$ -axis scale).  
E.g., for a normal distribution, the standard deviation.

# Shape Parameter



- Represented by  $\beta$
- Defines the PDF shape within a family of shapes. E.g., for a t distribution, the degrees of freedom.

# Application of Distributions

- To **design the process** based on distribution properties (Capacity, Planning, Prediction, Scenario evaluation, etc)
- **In planning** by compute probabilities and process capabilities accurately
- To calculate **confidence intervals** for parameters (target setting) and to calculate critical regions for **hypothesis tests**.

# Process Lead Time Data

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# You will learn

How to deal with process lead time data?  
Answer important questions for business

Level of Difficulty



High



# Process Lead Time

You have process lead time (TAT) data. You want to find probabilities to make some important decisions.

- What proportion of items take greater than 2880 mins (48 hrs)?

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**Check for Normality**

# Process Lead Time

You have process lead time (TAT) data.  
You want to find probabilities to make  
some important decisions.

What proportion of items take greater  
than 2880 mins (48 hrs)?

**Non-Normal Data**

# Weibull Distribution

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# You will learn

Learn about Weibull Distribution & its characteristics

Level of Difficulty



High

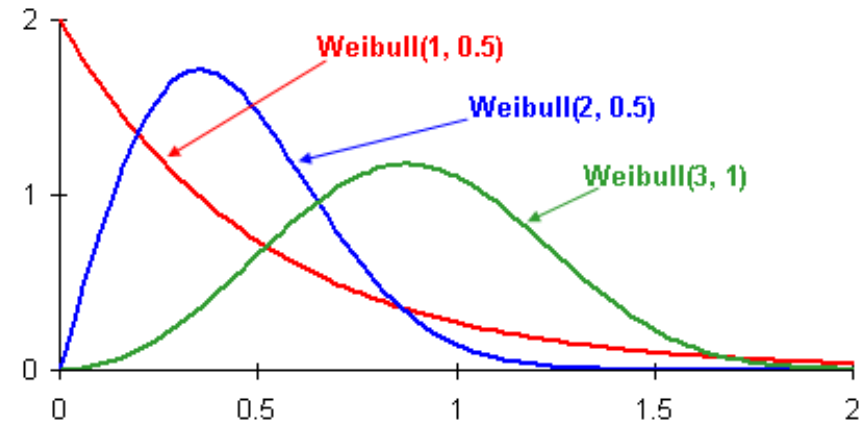


Waloddi Weibull

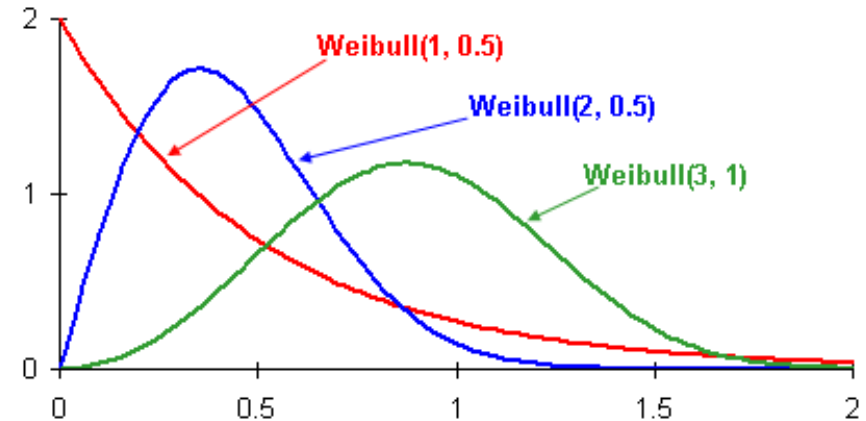
# Weibull Distribution

- Many continuous data sets fit to Weibull distribution.
- Used Reliability Data like failure times, process times, etc

- Weibull is a family of distributions
- It can take can shape
- Depending on the parameter values, it approximate an exponential, a normal or a skewed distribution



- **3 Parameter Weibull Distribution**
  - $\beta$  is the shape parameter
  - $\eta$  is the scale parameter
  - $\gamma$  is the location parameter
- **2 Parameter Weibull Distribution**
  - $\beta$  is the shape parameter
  - $\eta$  is the scale parameter
- Shape & Scale are expressed as a function of Standard Deviation





# Weibull Parameters

Lets see if we can generate Weibull distribution for different Parameters

# Weibull Distribution

1. Any Non-normal Continuous distribution can be treated as Weibull .
2. If you don't know which distribution this data belongs to, treat it as Weibull Distribution

**Can Process Time Data  
belong to Weibull family?**

# Identifying Distributions

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# You will learn

How to identify what distribution a given data belongs to?

Level of Difficulty

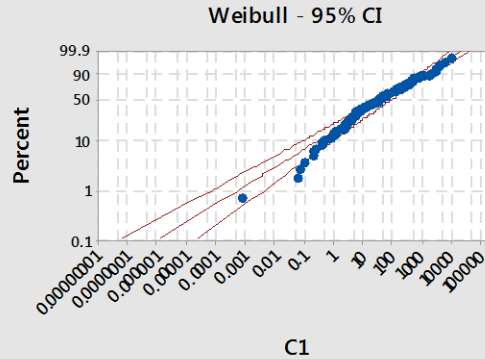
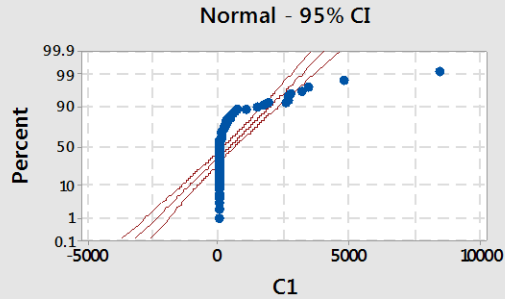


High

# Process Lead Time Data Case

Let's find out if the Process Time  
Data belongs to Weibull....

## Probability Plot for C1

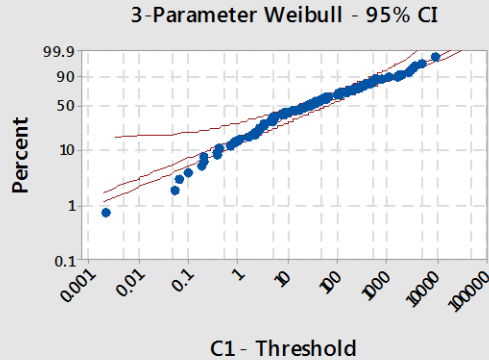


### Goodness of Fit Test

Normal  
AD = 21.628  
P-Value < 0.005

Weibull  
AD = 0.735  
P-Value = 0.053

3-Parameter Weibull  
AD = 0.756  
P-Value = 0.051



1. Visual Fit
2. Least A-Sq value

# Process Lead Time Data Case

Let's find out if the Process Time  
Data belongs to Weibull....

# Process Lead Time

You have process lead time (TAT) data.  
You want to find probabilities to make  
some important decisions.

- What proportion of items take  
greater than 2880 mins (48 hrs)?



# Process Lead Time

You have process lead time (TAT) data.  
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some important decisions.

- What proportion of items take greater than 2880 mins (48 hrs)?

**We yet don't the Weibull  
Parameters...**

# Finding Weibull Parameters

- Use the data and perform Weibull Process Capability
- Weibull Shape & Scale Parameters will be available there

# Finding Weibull Parameters

- Use the data and perform Weibull Process Capability
- Weibull Shape & Scale Parameters will be available there

**Shape = 0.377**  
**Scale = 105.2**

# Process Lead Time

You have process lead time (TAT) data.  
You want to find probabilities to make  
some important decisions.

- What proportion of items take  
greater than 2880 mins (48 hrs)?

$$P(X \geq 2880) = 0.03073 \text{ (3.07\%)}$$

# Weibull Applications

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# You will learn

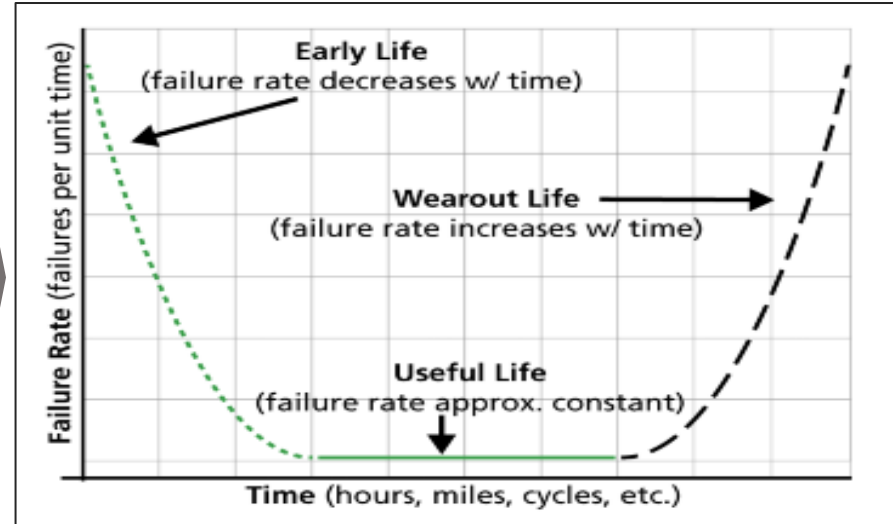
Learn about the application of Weibull Distribution

Level of Difficulty



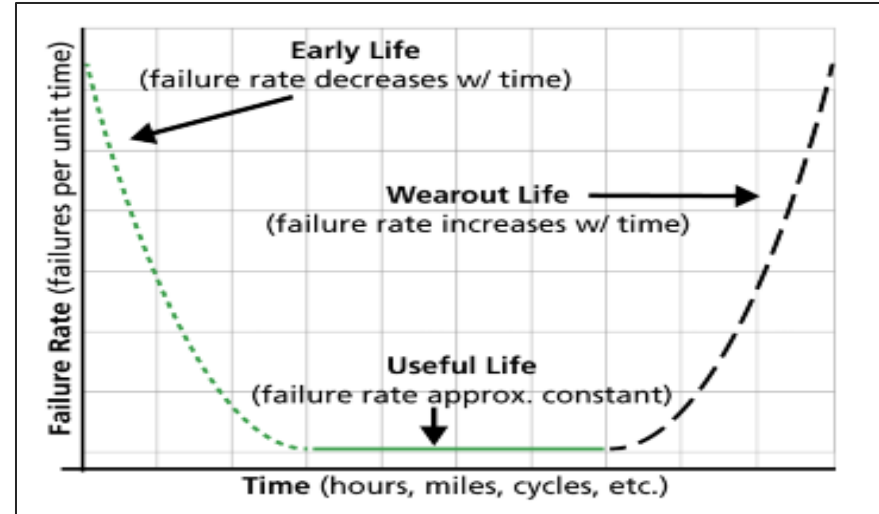
Medium

# Bath-tub Curve



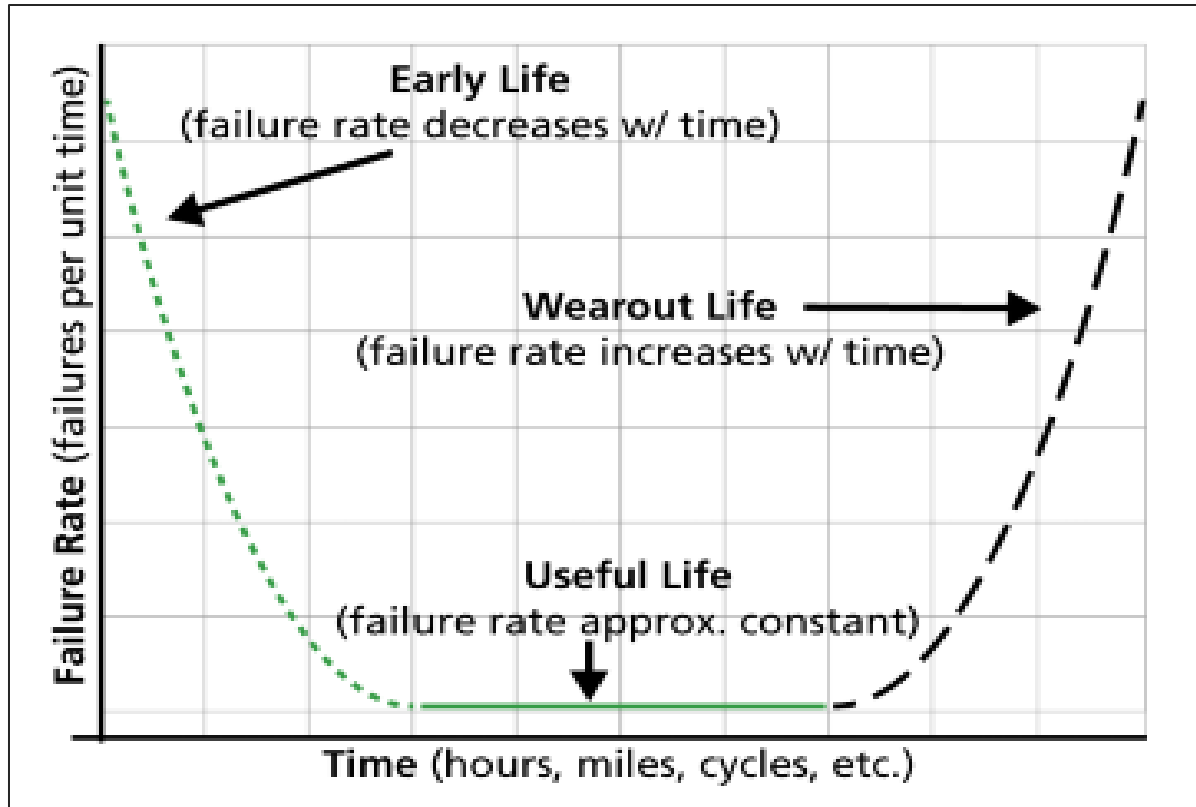
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- Hazard Function Curve
- Shows Rate of Failure over Time



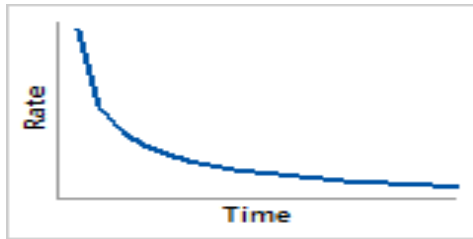
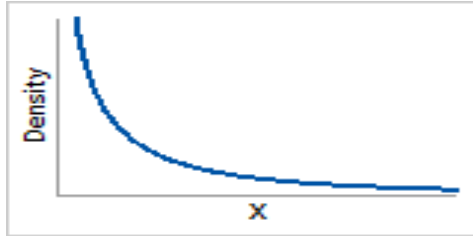
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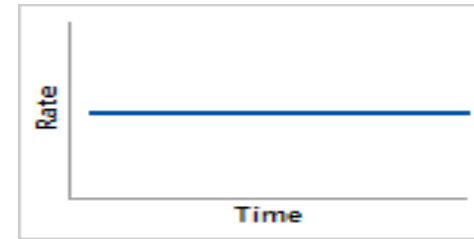
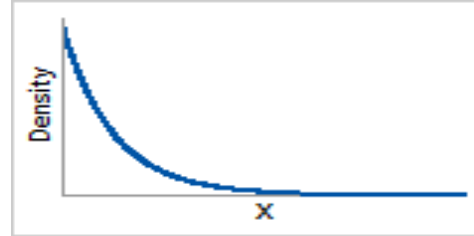


Probability Plot  
Hazard Function

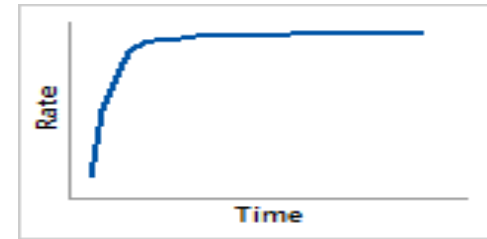
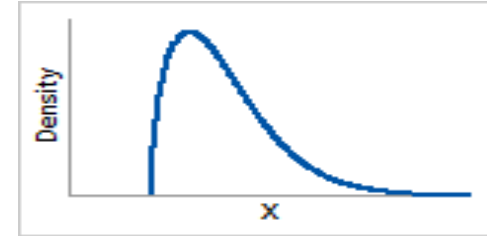
Early Life  
 $0 < \beta < 1$



Useful Life  
 $\beta = 1$



Early wear-out failure  
 $\beta = 1.5$

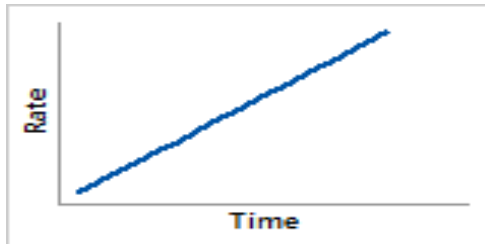
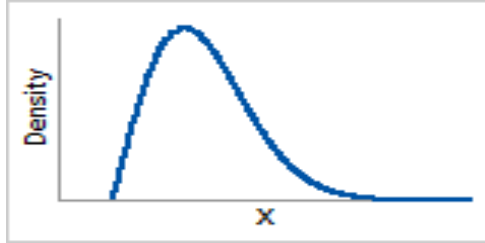


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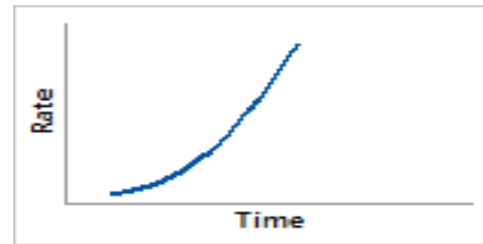
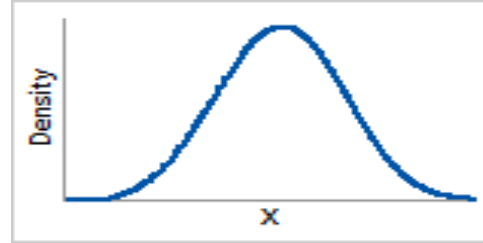
Probability Plot

Hazard Function

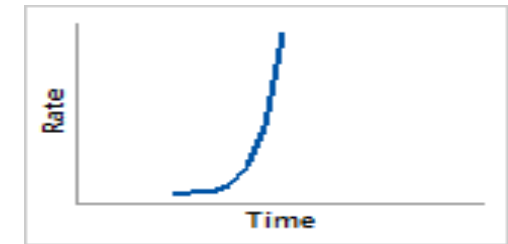
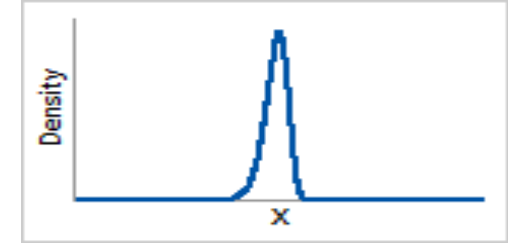
Wear-out  
 $\beta = 2$



Final period of product life  
 $3 \leq \beta \leq 4$



The end  
 $\beta > 10$



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# Weibull Application across Industries

- Manufacturing
- Insurance
- Weather Forecasting
- Communications Engineering

# Weibull Applications

- Failure Studies
- Reliability Studies
- Warranty Studies
- Maintenance Planning
- Equipment Life Studies

# Exponential Distribution

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# You will learn

Learn about Exponential Distribution and its applications

Level of Difficulty



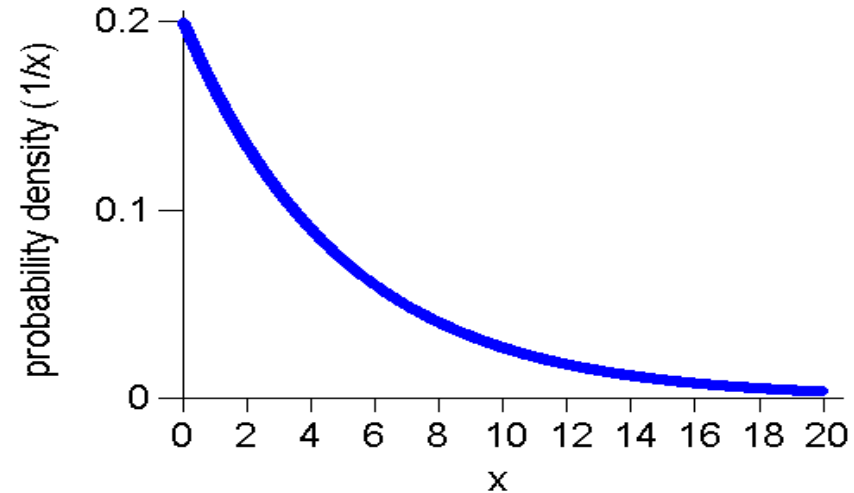
High

# Search Time in Library

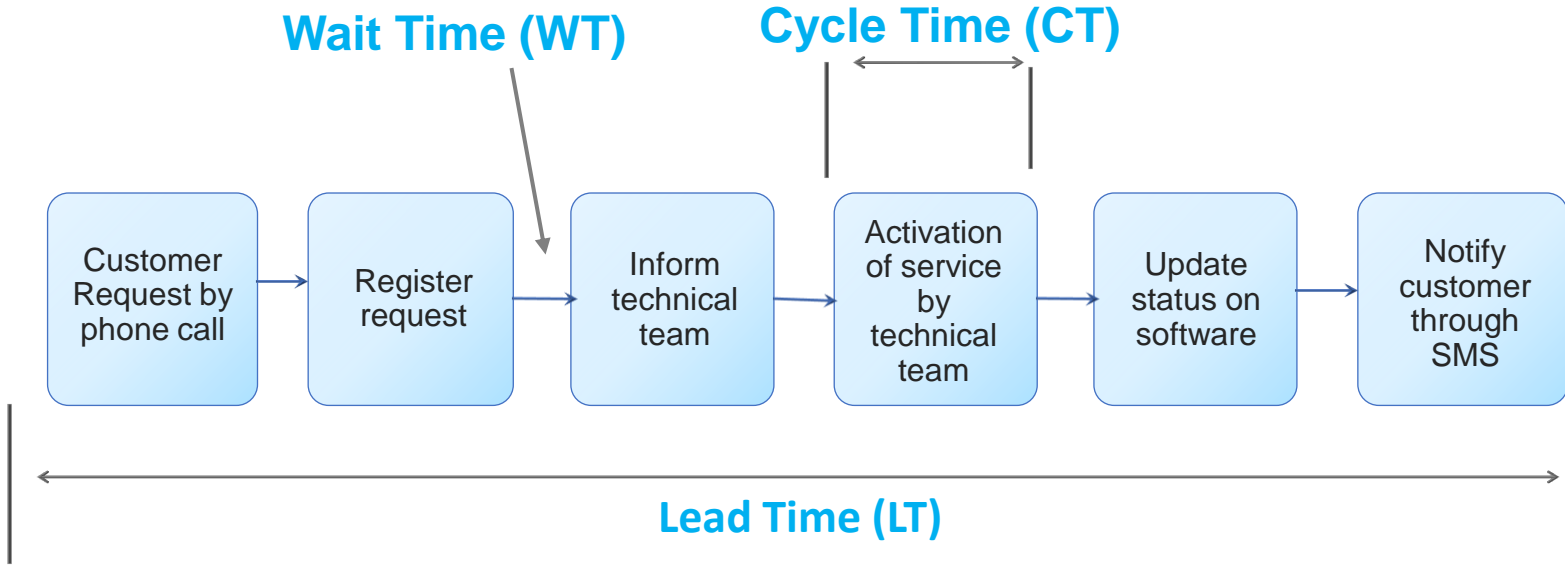
A start-up wants to identify time taken in Library to identify books to develop a innovative solution.



- Part of Weibull Family
- Maximum at  $x = 0$ , decays steadily as  $x$  increases.
- Approaches zero as  $x \rightarrow \infty$
- $x$  must be non-negative
- Memory less distribution



Mean = Std Dev



# Applications

- Lead Times
- Process Times

# Binomial Approximation

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# You will learn

Learn about Binomial Distribution

Level of Difficulty



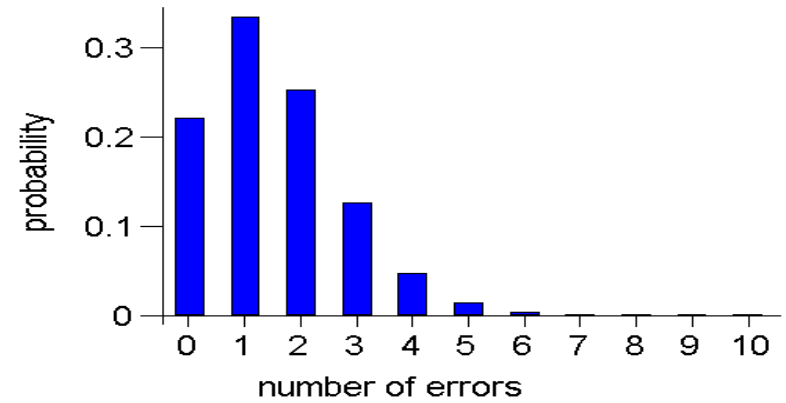
Medium

# Binomial Distribution

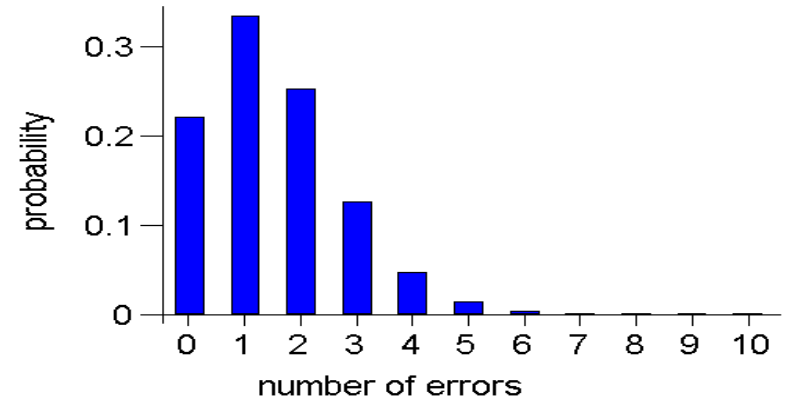
Yes/No  
Pass/Fail  
Good/Bad  
Accept/Reject

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# Binomial Distribution



- Number of trials are defined
- Just 2 outcomes for each trial
- Trials are independent
- Probability of an outcome does not change from trial to trial



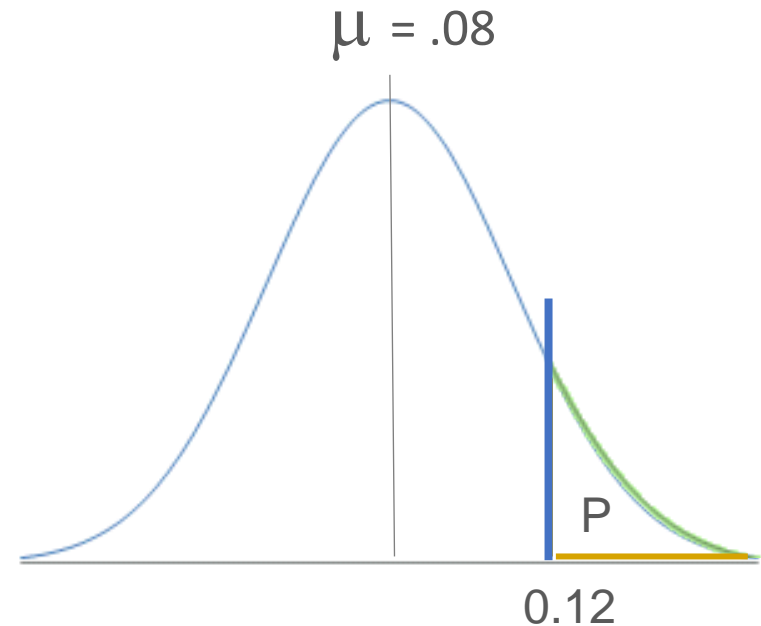


# QC Audit on Process



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- Process has 8% historic defect rate and the target is to be less than 12%.
- What is the chance of having greater than 12 defects if 100 components are checked the QC personnel now?



- Process has 8% historic defect rate and the target is to be less than 12%.
- What is the chance of having greater than 12 defects if 100 components are checked the QC personnel now?

## **Importance :**

If 12 or more defects are found, then its likely that QC person will escalate the issue stating defect rate has increased compared to historic rate of 8%

- Process has 8% historic defect rate and the target is to be less than 12%.
- What is the chance of having greater than 12 defects if 100 components are checked the QC personnel now?

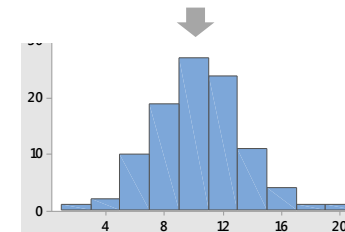
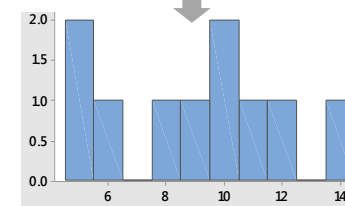
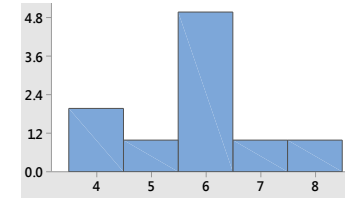
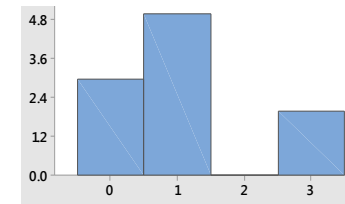
## Cumulative Distribution Function

Binomial with  $n = 100$  and  $p = 0.08$

x	P( X ≤ x )
12	0.944120

$$P(X > 12) = 1 - 0.944120 \\ = 0.05588$$

- As  $n$  increases, Binomial Distribution tends to Normal
- With sufficient sample size, Discrete data can be analyzed with principles of Normal Distribution



If  $n > 5/\min(p,q)$

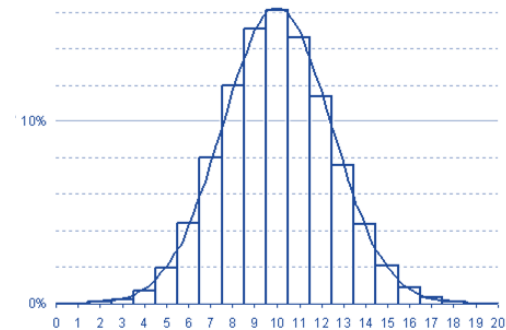
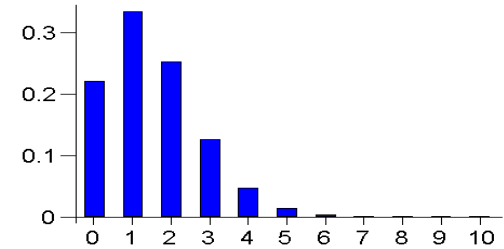
Binomial tends to Normal

Mean ( $\mu$ ) =  $n \cdot p$  ; SD ( $\sigma$ ) =  $\sqrt{n \cdot p \cdot q}$

---

If  $n > 20$  &  $p < 0.05$

Binomial tends to Poisson



# Binomial Distribution Application

*Become Future Fit*

Business Management Group

# You will learn

## Application of Binomial Distribution

### Level of Difficulty



High

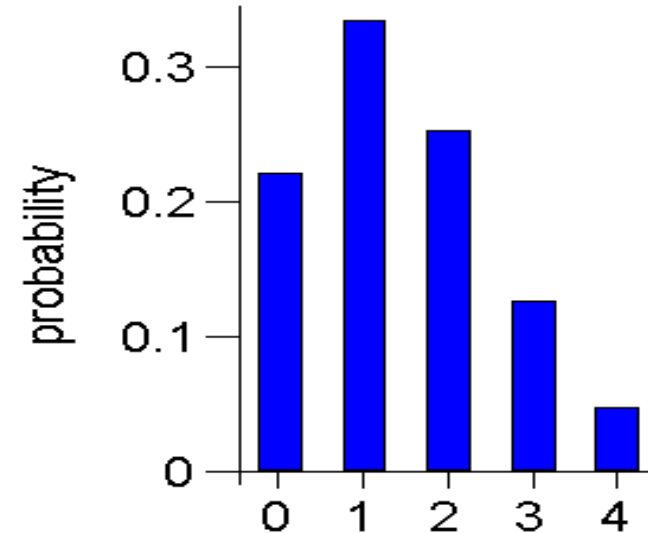


# IT Infra Planning Problem

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Infra team procured servers. The manufacturer states that 95% of the servers last at least 10000 hours.

- What are the chances that all four of the servers will last at least 10000 hours?
- What is the probability that three will last that long & so on?



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## Probability Density Function

Binomial with  $n = 4$  and  $p = 0.95$

$x$	$P(X = x)$
1	0.000475
2	0.013538
3	0.171475
4	0.814506

# Poisson Distribution

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# You will learn

Learn about Poisson Distribution

Level of Difficulty



High

# Poisson Distribution

Poisson distribution is used to represent process outcomes measured in rates.



# Weibull

*Time between Failure*

# Poisson

*Failure Rate*



# Poisson Data

Defects/Opportunities

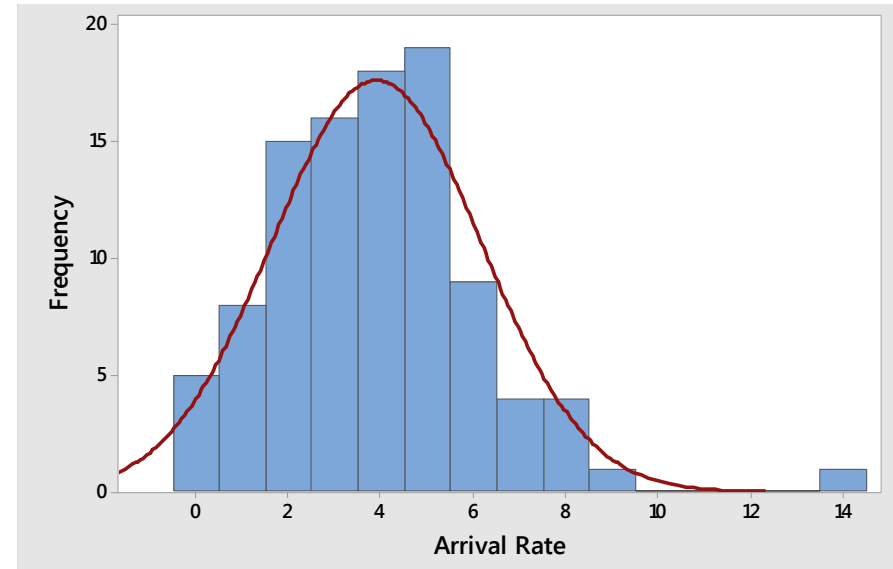
Arrivals per minute

Units per hour





Data of arrival rates of customers into the stores

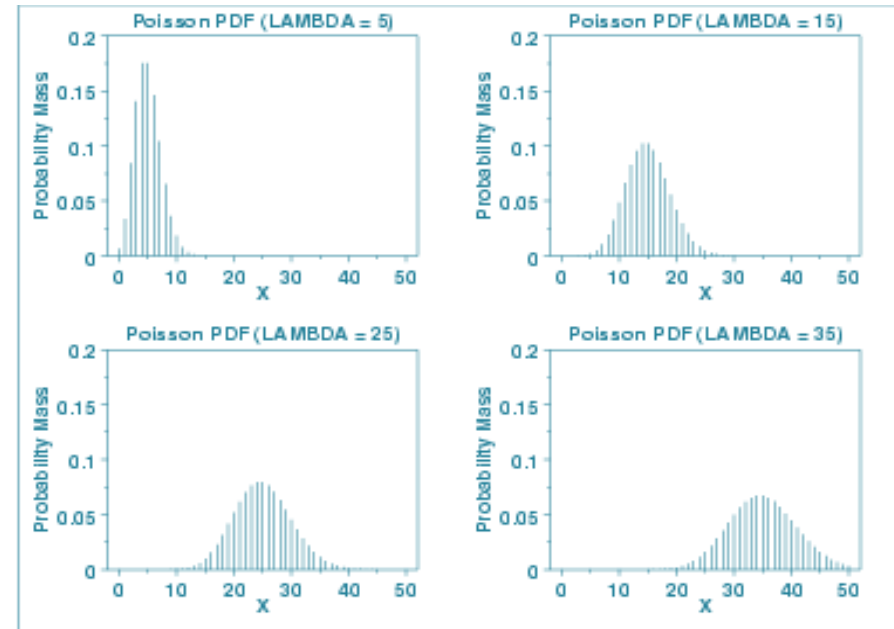


Mean = 3.9

SD = 2.26

**St dev = Sqrt (Mean)**

- Equal Opportunity of Occurrences in the Area of Measurement
- Occurrences are independent



# Applications

- Capacity problems
- Planning
- Floor Management
- Quality Management

# Applications

- Sales – Enquiry Arrival Rate
- Marketing – Click Rates
- Front Office – Customer Arrivals & Queue Management
- Customer Service – Call Arrival Rates, Complaint Arrival Rates
- Supply Chain – Replenishment Rates
- Quality – Defect Rates
- IT – Outage or Issue Rates

# Poisson Distribution Application

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# You will learn

## Application of Poisson Distribution

### Level of Difficulty



High

# Front Desk Capacity Issue Problem



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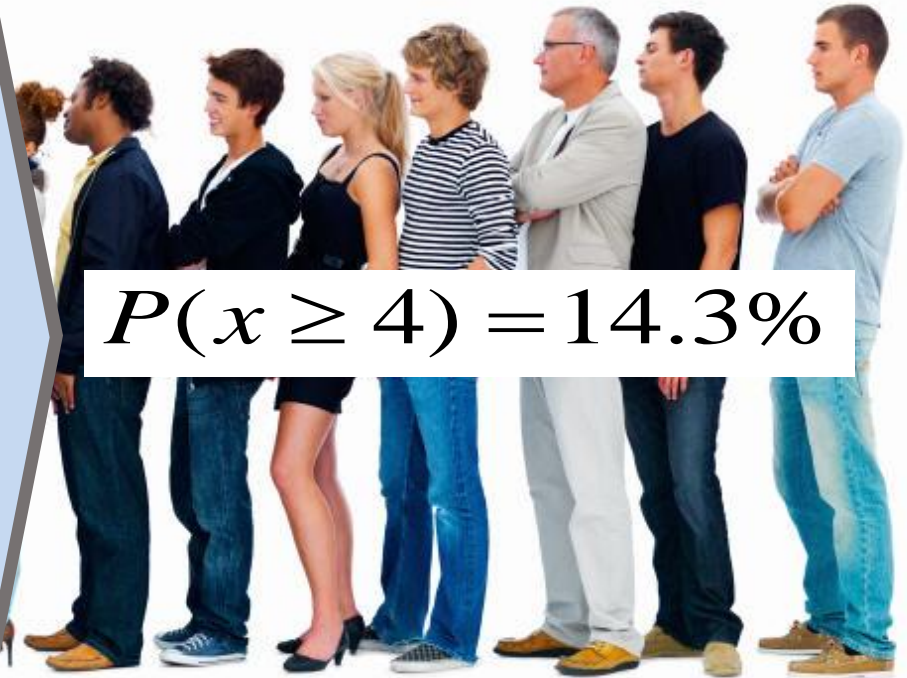
At a Front office desk, the customers arrive on average 2 per 10 mins during the morning. The store manager wants to determine staffing level for morning hour. In order to do that, she wishes to know what is the probability that there will be 4 or more customers will arrive in a 10 mins window?





At a Front office desk, the customers arrive on average 2 per 10 mins during the morning. The store manager wants to determine staffing level for morning hour. In order to do that, she wishes to know what is the probability that there will be 4 or more customers will arrive in a 10 mins window?

$$P(x \geq 4) = 14.3\%$$



# You will learn

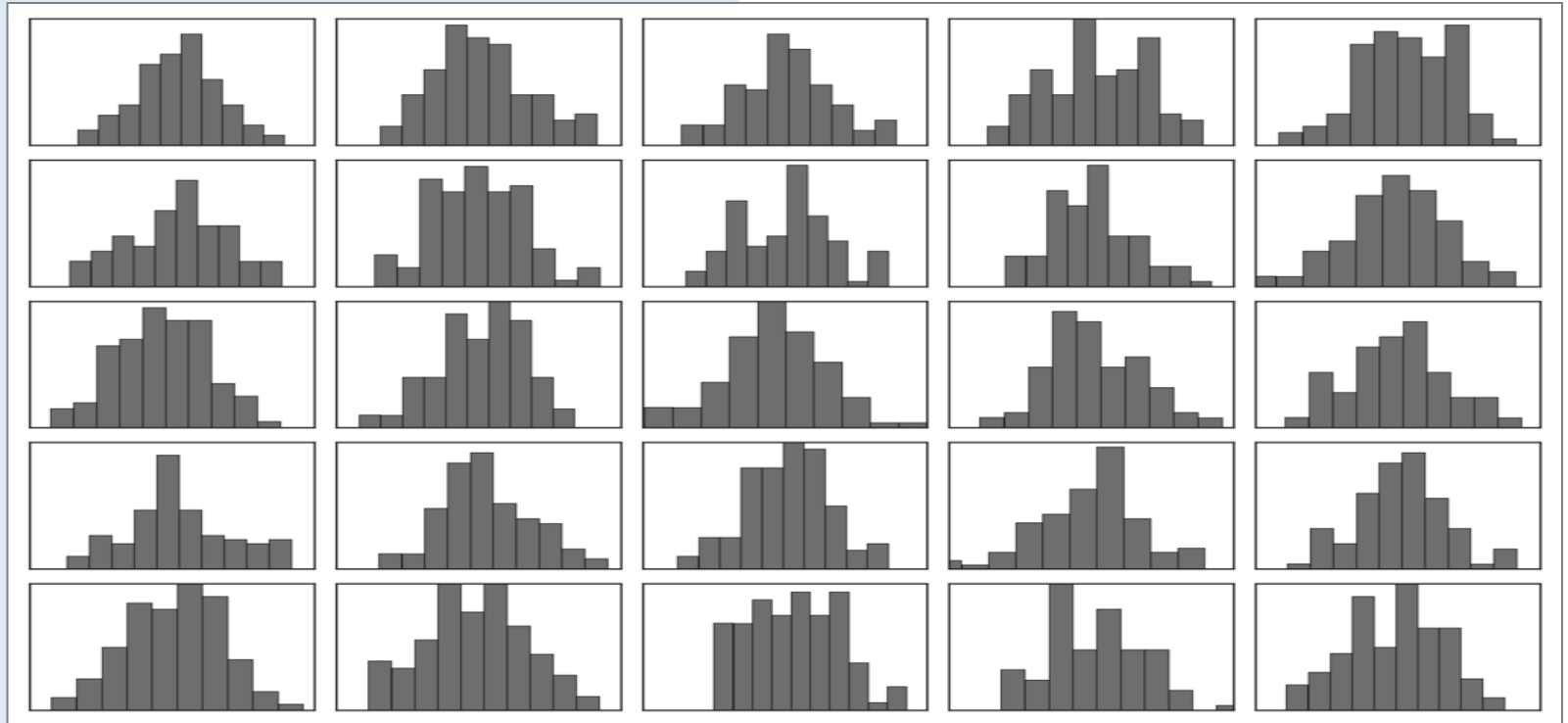
Learn about the impact of Sample Size on Distributions

Level of Difficulty

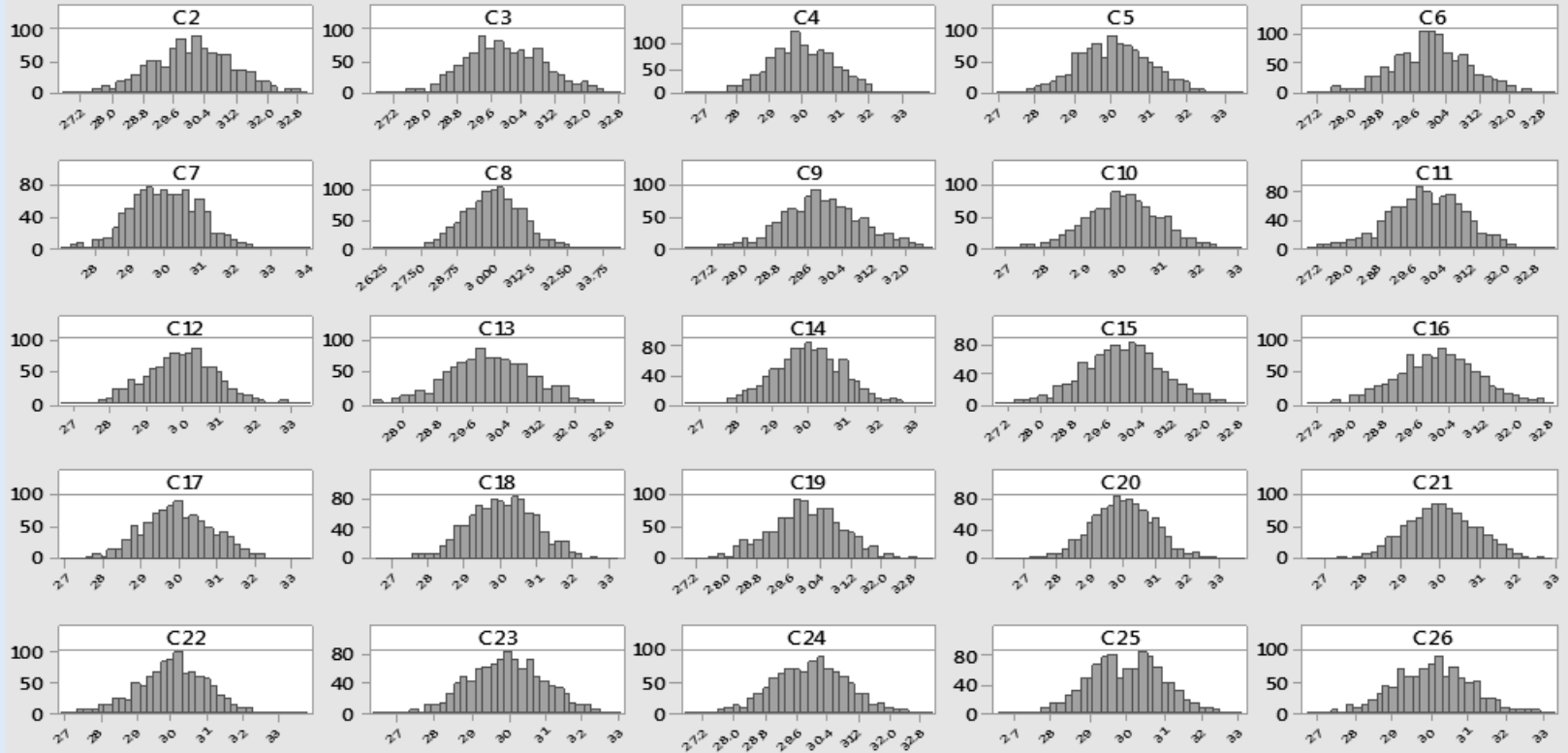


High

N= 100

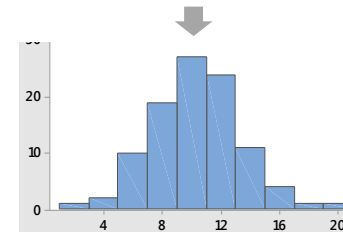
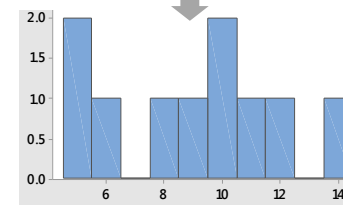
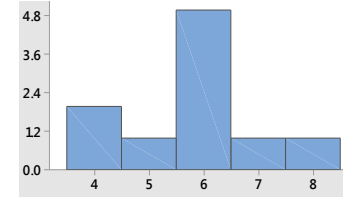
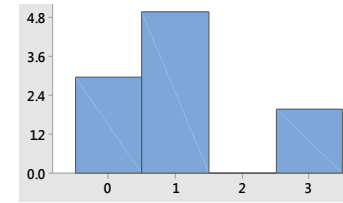


N= 1000



# Binomial Approximations

- As  $n$  increases, Binomial Distribution tends to Normal
- With sufficient sample size, Discrete data can be analyzed with principles of Normal Distribution



If  $n > 5/\min(p,q)$

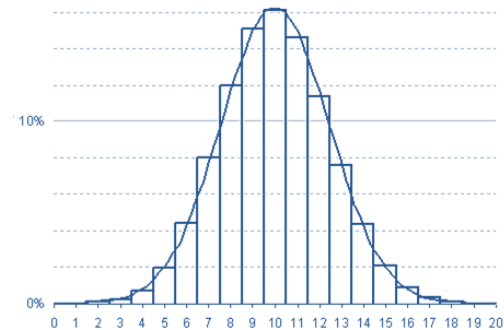
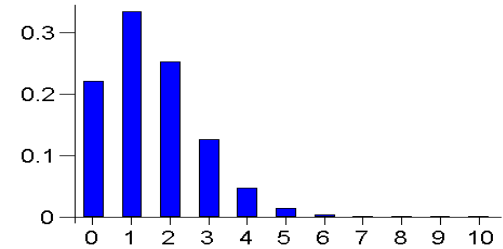
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If  $n > 20$  &  $p < 0.05$

Binomial tends to Poisson



# Central Limit Theorem

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Business Management Group

# You will learn

What is Central Limit Theorem and its relevance to Business

Level of Difficulty



High



# Letter of Credit Processing Data

The time to process a letter of credit by a banking officer is collected.

- Each day 51 samples of data are collected
- In total, 50 days data is collected

Let's check out the data now.....

# Inference

Irrespective of the original distribution, the average of samples tends to be Normal.

# Letter of Credit Processing Data

Now lets assume, we had lesser samples per day for letter of credit process:

- Each data 3 samples of data are collected
- In total, 50 days data is collected

Let's check out the data now.....

# Inference

Two things should be noted about the effect of increasing  $N$  :

- Distributions becomes more and more normal
- Spread of the distributions decreases

# Central Limit Theorem

The mean of the SAMPLE MEANS:

$$\mu_{\bar{x}} = \mu$$

The standard deviation of the SAMPLE MEAN:

$$\sigma_{\bar{x}} = \frac{\sigma}{\sqrt{n}}$$

The standard deviation of the SAMPLE MEAN:

$$\sigma_{\bar{x}} = \frac{\sigma}{\sqrt{n}}$$

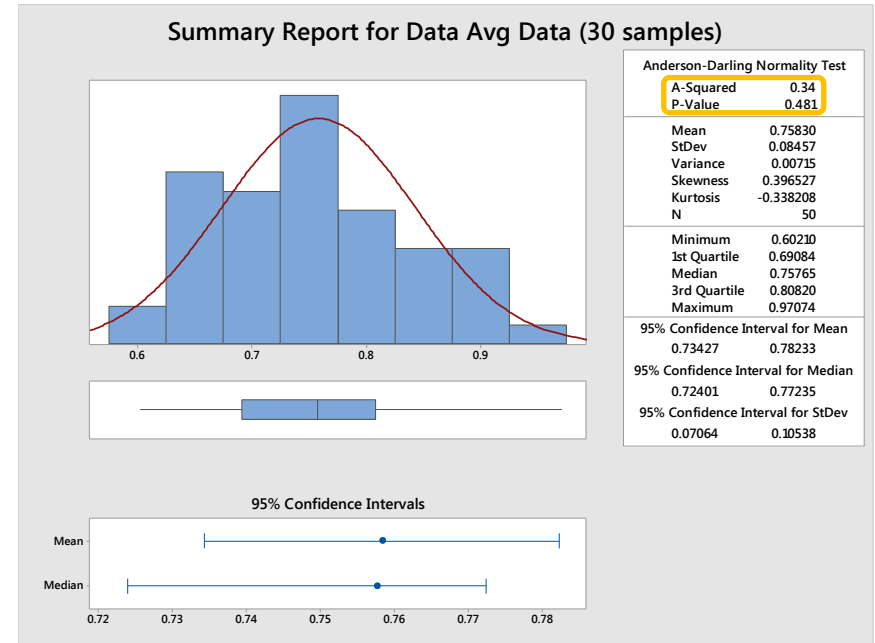
Standard Error of Mean (SE)

# Letter of Credit Processing Data

Now lets assume, we had **30 samples** per day  
for letter of credit process.

Let's check out the data now.....

# Letter of Credit Processing Data





# Inference

At around 30 Samples, the  
magic starts to happen!

# Application

## Original Distribution is Unknown or Non-Normal

- We can collect  $N$  samples, and apply the principles of Normal Distribution on sample data
- We can use a Sample Average & Standard Deviation to estimate the Population Average & Standard Deviation