

### About the Author

Nilakantasrinivasan (Neil) is a certified Lean Six Sigma Master Black Belt & Founding Principal of Canopus Business Management Group. He has spearheaded Lean Six Sigma deployments across various Banking & Financial Services, Manufacturing, IT & ITES and functional areas such as Sales & Marketing, Operations, HR, IT & Admin. He designed, developed & delivered several workshops & training sessions on Lean Six Sigma, Customer Experience, Business Excellence across geographies.

He is passionate about making organizations & individuals "Future Fit".



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